

9. Appendices

i. Appendix 1 – Inventory of Children’s Services Available For York Region and Simcoe County

York Region						
Preschool and School age						
Agency	Target population	Services Offered	Geography/ Hours	Eligibility criteria / Fee	Contact information	Who/When to refer?
Childrens Mental Health						
<u>Blue Hills Child and Family Centre</u>	0-18 years	<ul style="list-style-type: none"> Services focus on social and emotional well being, primarily for children youth and families, and include residential and non-residential programs, programs for the support and education of staff of other child serving systems. Provides range of mental health services Provides family mediation & information service, family law information centre 	York Region Mon-Thursday: 8:30-8:00 Friday : 8:30-4:30	No charge (*User fees for summer program)	905-773-4323 Fax: 905-773-8133 bluehillschildandfamily.ca (June 2006)	Childrens Mental Health Services
<u>Kinark Child and Family Services</u>	0-19 years	<ul style="list-style-type: none"> Group counseling, professional assessments, youth crisis intervention, respite relief, residential treatment, childcare Individual and family therapy, residential 	Offices in Markham, Newmarket, Keswick Mon-Thursday: 8:30-8:00 Friday : 8:30-5:00	No charge	888-454-6275 905-773-0375 905-898-4572 After hours: 905-898-4572 Fax: 905- 836-2890 Website:www.kinark.on.ca no mention of mobile crisis	Youth and families with Mental Health concerns Childcare (preschool and School age) in Keswick & Sutton (905-476-9395) Families seeking IBI

		<p>treatment, therapeutic, foster care, day treatment, zero to 6</p> <ul style="list-style-type: none"> • Preschool Autism Program (IBI) • ASD School Support (not direct therapy) 				(preschool) intervention for Autism
<u>Behaviour Management Services of York and Simcoe</u> (York Central Hospital)	<p>ABI: 16 years and up</p> <p>IBI: 0-6 years</p>	<ul style="list-style-type: none"> • Behaviour management intervention • Sexuality Clinic to address issues with sexual behaviour • ABI (rehab assessment, treatment , support) • Preschool Autism Services (IBI) for mod-severe autism (assessed and Referred by Kinark) 	<p>York Region</p> <p>Mon-Friday: 9:00-5:00</p>	<p>Developmental delay of 2 years or more with a significant cognitive delay</p>	<p>905-773-2362</p> <p>Fax: 905-773-5176</p> <p>Behaviour.mgmt@bellnet.ca</p>	<p>Behaviour intervention, sexual behaviours, ABI, Preschool IBI for mod-severe autism (assessed and Referred by Kinark)</p>
<u>Southlake Regional Health Centre</u>	<p>up to 18 years of age</p>	<p><u>Child and Adolescent Crisis Program</u></p> <ul style="list-style-type: none"> • Urgent assessment and short-term treatment for children • Support to parents during crisis periods • Brief individual and 		<p>The program, available to the residents of the hospital's service area</p> <p>Does not require a physician's referral</p>	<p>905-853-2227</p> <p>Fax 905-830-5970</p>	<p>Urgent mental health</p>

		family therapy.				
	up to 16 years of age	<p><u>Child and Family Clinic</u></p> <ul style="list-style-type: none"> • Assessment and treatment services for the more severe mental health problems of childhood and adolescence. • psychiatric team consultation - a diagnostic assessment including treatment recommendations • family therapy • parent counseling • individual therapy, including play therapy, cognitive-behavioural therapy, psychodynamic psychotherapy, interpersonal psychotherapy • psychiatric/medication consultation • psychological assessment • Group therapy, including peer socialization/anger management 		<p>Reside in the hospital's service area.</p> <p>A referral from a staff physician is required.</p>	<p>905-895-4521</p> <ul style="list-style-type: none"> • Reception: extension 2215 • Intake Worker: extension 2759 <p>Fax 905-830-5977</p>	<p>Outpatient child and adolescent mental health clinic</p> <p>Severe mental health problems e.g. anxiety disorders, including obsessive compulsive disorder , depression and other mood disorders , childhood trauma and abuse, child and adolescent sexual offending, gender identity disorder , childhood psychosis , pervasive development disorder, eating disorders for children under 13 years of age</p>

		groups, child and adolescent groups for mood, self-esteem, anxiety issues, etc.				
	under 18 years of age	<u>Child & Adolescent In-Patient Unit</u> <ul style="list-style-type: none"> • in-patient unit • Short-term assessment, crisis stabilization. 		Reside in York Region.		<p>The regional in-patient unit consists of 5 interim beds</p> <p>short-term assessment, crisis stabilization</p> <p>crisis presentations</p>
	13 to 18 years of age	<u>Eating Disorder Program</u> <ul style="list-style-type: none"> • Assessment • Outpatient includes individual therapy, family therapy, nutritional counseling, psycho-education classes, parent support group and/or therapeutic groups for adolescents. • Day Treatment Program is more intensive support with half-day of schooling in the morning and a half- 		<p>live in York Region or Simcoe County</p> <p>A medical assessment by the referring physician will be required in advance.</p>	<p>905-895-4521 extension 2322</p> <p>Fax 905-830-5970</p>	Eating disorders

		day of therapy in the afternoon				
<u>York Centre for Children, Youth and Families</u>	0-18 years	<ul style="list-style-type: none"> day treatment and family counseling May provide services in school, community, home. 	York Region Mon-Friday: 8:30-4:30		905-887-5896	Different age appropriate programs for children and youth with emotional/behavioural problems
<u>Community Crisis Response Service (310-COPE)</u> <u>York Support Services Network</u>	Children and youth (and adults) in mental health crisis	<ul style="list-style-type: none"> telephone mental health crisis support mobile outreach response (when required) with Kinark enhanced mobile response in partnership with police (as needed) 	York Region: telephone 7 days / week 24 hours/ day Mobile: as required		905-310-2673 (COPE) 1-800-848-6838 Fax: 905 -898-1171 crisis@yssn.ca	Parents who believe their child is in crisis and may be of harm to themselves or to others
Autism						
<u>Kerry's Place Autism Services</u>	children and adolescents with autism	<ul style="list-style-type: none"> Address individual social, educational, vocational and developmental needs. Specialized residential services and community outreach for adolescents. Provides parent/mediator training, program planning and case management. 	York Region Mon- Friday: 9:00 -4:30	Proof of diagnosis of Autism, PDD, Asperger's Syndrome	905-713-6808 Fax: 905-841-1461 www.kerrysplace.org	Autism services
		•				Autism

<u>Geneva Centre for Autism</u>	Preschool, School age and Teens with Autism	<ul style="list-style-type: none"> • Respite • social skills groups • early intervention • parent education and support • behaviour and communication consultation • school to work supports 	York Region Mon-Friday: 9:00-5:00	Diagnosis of Autism	1-888-436-3829 Fax: 416-322-5894 www.autism.net	
**See Children's Mental Health: Behaviour Management Services of York and Simcoe and Kinark						
<u>Health Connection</u>	All ages Referral to Public Health programs and services	<ul style="list-style-type: none"> • Access to registered dietitian and sexual PHN by phone or email for health related questions • Health education or individual counseling. • Interpreter services for over 150 languages and TTY line for deaf?? and hard of hearing 	York Region Mon-Friday: 8:30-4:30 24/7 pre-recorded health info 24/7 ability to leave VM and call will be returned next business day	free	1-800-361-5653 Fax: 905-762-2955 www.york.ca	Family with a health concern that does not require immediate attention
<u>York Region Health Services Dental Screening and Preventative Clinics</u>	Children 0-13 years	<ul style="list-style-type: none"> • Screening and prevention 	Newmarket, Richmond Hill, Markham. Screening in area elementary schools, child care centres, and Ontario Early Years Centres	No charge for screening and some services	905-895-4512	Dental concerns
<u>York Region</u>	0-6 years.	<ul style="list-style-type: none"> • Support for parenting 	York	No charge	1-800-361-5653	Families with generally healthy

<u>Paediatric Developmental Assessment Clinic</u>	18 months – 5 years	<ul style="list-style-type: none"> Team assessment for children experiencing difficulty with their development. 	Located in MSH	MD referral required	905-472-7534 Fax: 905-472-7535	Diagnostic for children experiencing difficulty with their development.
Developmental Services / Special Needs						
<u>York Support Services Network (YSSN)</u>	children ages 6-21 with a developmental disability	<u>Developmental Services Program</u> <ul style="list-style-type: none"> Case management for children with developmental disability or dual diagnosis Children's case Coordination Integrated recreation 	York Region	Developmental disability	905-898-3721 1-888-695-0070 ext. 574 Fax: 905-898-1171 aporretta@yssn.ca	child who has a developmental disability Addresses needs related to crisis, accommodation services, day supports and respite, financial resources
		<u>CHAP Program York Region</u> <ul style="list-style-type: none"> Matches need for respite worker to a pool of potential workers 		Apply through respite registry (www.respiteservices.com)	kdelong@yssn.ca	Respite for families of children with developmental disabilities including autism and/or physical disabilities
<u>Early Intervention Services (EIS), Regional Municipality of York</u>	birth to school-entry	<ul style="list-style-type: none"> Screen & assess growth and development intervention OT and/or PT consultation play groups for children with special needs Promote and support participation in a community child care program 	York Region		1-888-703-KIDS (5437) www.york.ca	Infants & preschoolers with special needs At risk due to prematurely, low-birth weight or multiple births, Have delayed development Have a disability such as Cerebral Palsy, Autism or Down Syndrome

		<ul style="list-style-type: none"> • Consult with and support child care providers • workshops for parents and caregivers of children with special needs • transition to kindergarten 				
<u>Community Living York South</u>		<ul style="list-style-type: none"> • outreach services to families with people living at home or independently • assist families to create support systems • connects to available resources 		Markham, Stouffville, Richmond Hill and Vaughan.	905-884-9110 Fax: 905-737-3284 info@ysacl.on.ca	Supports individuals with intellectual disability.
<u>Community Living Newmarket /Aurora District</u>		<ul style="list-style-type: none"> • residential support • employment support • day supports • parental relief • Leisure opportunities. 	Mon-Friday: 8:30-4:30	Aurora, East Gwillimbury, Newmarket, parts of King, Whitchurch-Stouffville	905-898-3000 905-773-6346 Fax:905-898-6441 www.clnad.com	Supports individuals with intellectual disability.
<u>Community Living Georgina</u>		<ul style="list-style-type: none"> • daily activity programs • 24 hour support in a residential setting. • Skills programs • Housing supports • Transition from schools 		Southern shore of Lake Simcoe	(905) 722-8947 Fax: (905) 722-9591 Email: gacl@ils.net	Support and services for individuals with developmental disabilities.

Child Protection / Family Services						
<u>York Region Children's Aid Society (CAS)</u>	0-16 yrs	<ul style="list-style-type: none"> protect children promote safe, healthy , caring environment 	York Region Mon-Friday: 9:00-5:00 plus 24 hour emergency services		905-895-2318 1-800-718-3850 Fax: 905- 895-8379 www.yorkcas.on.ca	Legal responsibility to protect children from abuse, abandonment and neglect. Investigation of child welfare concerns or risk of concerns. Protection
<u>Catholic Community Services of York Region</u>		<ul style="list-style-type: none"> Counseling child management issues, family breakdown, stress. Immigrant Services Focus on Fathers 	York Region Mon-Friday: 8:30-4:30	Fees geared to income	905-770-7040 1-800-263-2075 Fax: 905-770-7064 ccsyrr@ccsyrr.org	Catholic social justice tradition
<u>Family Services York Region</u>		<ul style="list-style-type: none"> Counseling Group therapy Anger management Psychologists. day treatment 	Newmarket-Bradford, Richmond Hill, Markham, Georgina	Fees geared to income (free under 19 years of age)	Markham 1-866-415-9723 Richmond Hill, 1-888-820-9986 Newmarket 1-888-223-3999 Fax:905-415-9706 www.fsyrr.ca	
<u>Jewish family & child Services</u>	No age restriction.	<ul style="list-style-type: none"> Counseling Education Prevention Individual, family & group therapy. Life skills workshops 	Thornhill ; York Region Mon-Thurs 9:00 - 5; Fri 9:00 - 4pm; Evenings by Appointment	Fees assistance available	905-882-2331 Fax: 905 882-2355 www.toronto.com/jfcs	Jewish family & child Services
<u>York Region Abuse Program (YRAP)</u>		<ul style="list-style-type: none"> treatment for childhood sexual abuse 	York Region	no charge to the residents of York Region and surrounding northern areas without like services	905-853-3040 1-800-263-2240 Fax: (905) 853-1023 yrap@yrap2.org	child abuse

Childcare						
<u>Ontario Early Years Centres</u>	0-6 years	<ul style="list-style-type: none"> • programs and activities • answers to questions • information about programs and services for young children • early years professionals 	York North, Aurora/King, Oak Ridges, Thornhill, Markham	No charge	www.ontarioearlyyears.ca	Resource for parents
Shelters						
<u>Leeder Place Family Shelter</u> Transitional and Supportive Housing Services of York Region		<ul style="list-style-type: none"> • Short term emergency housing for homeless families 	24 hours/day	No fees Duration of service 2-4 weeks	905-898-1658 Fax: 905-898-6414 tshsyr@allstream.net	Families who need emergency temporary shelter.
<u>Sandgate Women's Shelter</u>		<ul style="list-style-type: none"> • Emergency crisis shelter • 24 hour crisis telephone support • a group for children who have experienced violence against women • Transitional Support and Housing 	York Region	No charge	1-800-661-8294 905-722-3220	shelter for abused women and children

<u>Yellow Brick House</u>		<ul style="list-style-type: none"> • Emergency housing shelter (short term) for women and their children • Referrals • Programs & assistance for children who may witness abuse in the home and family. • RETA'S PLACE is a second- stage apartment building. For ex- residents of Yellow Brick House. (LOS 6 months). 	York Region 24 hours a day/ 7 days a week	for a period of 6 weeks crisis eviction	Admin:1 800 263-2231 Emergency Shelter: 1 800 263-3247 Fax: 905 727-7316 www.yellowbrickhouse.org/	must be in crisis Emergency shelter to women and children
<u>Pathways for Children, Youth and Families of York Region</u>	Residential support 16-19 years. Drop in centre for youth 14-20 years	<ul style="list-style-type: none"> • Residential support for youth 16-19 years. • Drop in centre for youth 14-20 years • Family Resource Centre 	Mon-Friday: 9:00-5:00	Residential (does not admit youth with major substance abuse or known significant criminal record)	905-471-7877 Fax: 905-471-7949 www.pathwaysyorkregion.org	Youth in housing crisis and homeless youth.

Simcoe County

Infant and Preschool Services						
Agency	Target Population	Services Offered	Geography	Eligibility criteria	Contact information	Who/When to refer?
Children's Mental Health						
Children's Mental Health Crisis Line	0-18 years	Children and parents, immediate telephone response to deescalate crisis, may visit site of crisis and/or provide short term intervention	Across Simcoe County		705 728-5044 1-888-893-8333	Child or youth experiencing a crisis that is not imminently life threatening but would benefit from an immediate response. Usually for out of control of behaviour
New Path Youth and Family Services Early Years Service	Children 0-18 years of age with social-emotional and/or behavioural concerns and their families	Intensive in home work with parents and child Parenting Programs, Triple P and Social Skills programs Service Coordination (COMPASS) Day treatment Residential Multidisciplinary approach including SW, psychiatry, psychology	All Simcoe county		Central Intake Number 705 725-7656 Mobile Crisis Line = 728-5044 1-800-893-8333 Mon-Friday 8:30-8:30	Child or youth requiring counseling due to truancy, anxiety, aggression, mental health diagnosis. Families who require education, support and counseling to cope and assist their child.
Kinark	Children 0-18 years of age with social-emotional and/or behavioural concerns and their families	Family and individual counseling Crisis response service through Markham Office Services for youth and families with Mental Health concerns Family and individual counseling services (office based) Triple P Parenting Programs Day Treatment Residential Services	All Simcoe County offices in Barrie and Midland		1-888-4-KINARK 1-888-454-6275 www.kinark.on.ca	Families seeking IBI intervention for Autism through Markham Office Children with mental health concerns who require individual or family counseling Parents who require parent education such as Triple P Families can self refer when a child is experiencing difficulty at home, school or in the community

		Home Based Services Crisis Response Services				
Catholic Family Life	Families	Offers counseling for individuals, families, couples for child management issues, family breakdown, and stress. Fees geared to income	Simcoe County Multiple offices	No restrictions No religious affiliation	705 726-2503 ext 101 www.catholicfamilylife.ca	Families requiring counseling and support, Marital counseling Fee for service geared to income
Health Services, Parent Education, Screening and Referral						
Health Connection		Access to public health professional by phone or email for health related questions	All Simcoe County		721-7520, or 1-877-721-7520	Family with a health concern that does not require immediate attention
Healthy Babies Healthy Children	Children and families 0-6 years. Self referral to be encouraged	Support for parenting, service coordination and linkage to community resources. Home visits from PHN for ages 0-6yrs. Lay home visitors for 0-3 yrs	Across Simcoe County		721-7520, or 1-877-721-7520	Families with infants and children who may be at risk and who may require support to access community services, or who need more information re child development, behaviour, breastfeeding, feeding issues. Child and families deemed to be at risk for developmental concerns and parenting issues.
Preschool Rehabilitation Services						
Preschool Speech and Language – Royal Victoria Hospital	Birth to school entry	Assessment and Treatment of communication disorders Provide individual and group education	Across Simcoe County	5 years and under (not yet in school)	705-739-5696 1-800-675-1979	Child with a speech and/or language concern. Offer Hanen Program for Younger children <2yrs Service may be provided through a mediator in various settings, i.e. nursery school/day care or at the RVH Hospital
Audiology Hearing Health Services - Royal Victoria Hospital	All ages	Hearing Assessments Infant Hearing	Simcoe County Muskoka Parry Sound	Physician Referral Required IHP does not require referral, automatically referred at birth	705-739-5696 FAX 705-739-5674	Infants who did not receive infant hearing test in hospital may access through RVH Parent concerned re infant (IHP) and child's over 2 yrs or discharged from IHP and adults hearing in Simcoe County
Children's Rehabilitation Services - Royal Victoria Hospital	Birth to school entry	OT Assessment and treatment Feeding Clinic	Barrie, Bradford, Borden, Angus Simcoe County	4 years and under Requires medical referral	705-739-5696 FAX 705-739-5674	Preschool child with OT needs. Preschool child with feeding, swallowing, weight gain, concerns who would benefit from a comprehensive approach

		(includes dietician and SLP) and access to video fluoroscopy	for Feeding Clinic 6 yrs less a day – Doctor referral			(Feeding Clinic) Screening for specific eligibility at intake
Children's Therapy Services Orillia Soldier's Memorial Hospital CTS	Infants and children 0-6 yrs or until school entry	OT, PT, Psychology Social Work Provide Assessment and treatment services	Orillia, Bradford, Alliston, Collingwood, Midland, Barrie	0-6 years Valid Health Card Number	705 326-2214 FAX 705-326-0667	OT and/or PT for Infants or Preschool children whose development is at risk. Service is provided in the home, hospital setting and or in daycare and nursery school. Social work service offers brief intervention
Community Care Access Centre Simcoe County CCACSC	Infants and children who are medically fragile	Service Coordination OT, PT, SLP, Dietician, Social work, nursing	Across Simcoe County	0-18 years, up to age 21 if still attending school Valid Health Card Number	705 721-8010 1 888-721-2222	Infant or preschooler with significant medical concerns requiring therapy services, and/or nursing services for health care teaching and/or respite Case management
Child Protection Services						
Children's Aid Society CAS	Children 0-16 yrs	Investigation of child protection concerns or risk of concerns. Protection Prevention programs, family support and adoption	Across Simcoe County	Less than 16 years of age Living in Simcoe County	705 726-6587 Crisis phone = 1 800 461-4236 Fax 705-726-9788	Child protection concerns
Early Intervention and Developmental Services						
Catulpa Community Support Services Resource Teacher Program (Early Intervention Program) Inclusive Recreation	18 months to school entry	Service Coordination Children at risk for developmental or behavioural delays. , support to children in Inclusive day care setting Individual work with child and family Triple P group and individual	Orillia Across Simcoe County	Developmental or physical disability	705 326-2214 ext 239 Fax 705 735-6826 www.catulpa.on.ca Inclusive Recreation= 705 733-3227 ext 245	Preschooler with developmental concerns who requires assistance to access day care/nursery school, family requires assistance with service coordination, funding applications, respite funding, mediator training (any barrier to typical development including behaviour)
Simcoe Community Services Resource Teacher	Preschoolers under age 6 years	Service Coordination Home visiting, developmental assessment, parent education, individual	Barrie, Bradford, Angus	2 years of age up to school entry Resident of Simcoe County	705 726-9082 FAX 705-720-1083 www	Preschooler with developmental concerns who requires assistance to access day care/nursery school, family requires assistance with service coordination, funding applications, respite funding,

Program		work with child & family. Assist with implementing therapy & developmental programming Assist with transition to school. Support to children & inclusive daycare settings Triple P, group & individual Nursery school			.simcoecommunityservices.ca	mediator training
Simcoe Community Services Infant Development Program	0-3 years with limited service for 3-6 year olds	Service Coordination Home visiting, parent education, developmental assessment, parent education, assist with implementing therapy & developmental programming	Across Simcoe County	Age 3 and under Resident of Simcoe County *note brief service from 3-6 years	705 726-9082 Central office FAX 705-720-1083 Satellite offices 705 326-2214 ext 235 Orillia, Collingwood, Midland, Bradford Worker in Alliston	Infant or toddler with or at risk for developmental concerns. Assistance to families to develop plan and access appropriate therapies.
E3 Community Services	Preschoolers age 18m until school entry	Service Coordination Home visiting, developmental assessment, parent education, Assist with implementing therapy & developmental programming Assist with transition to school	Collingwood and Stayner	Ages 1.5 to 5 years, experiencing barriers to development	www.e3.ca 705 446-0816 Fax 705 445-6313	Preschooler with developmental concerns who requires assistance to access day care/nursery school, family requires assistance with service coordination, funding applications, respite funding, mediator training
Community Living Association of South Simcoe (CLASS) Resource	Preschoolers age 3+ until school entry	Service Coordination Home visiting, developmental assessment, parent education, Assist with implementing therapy	Alliston/Adjala area	Developmental Disability	705 435-4792 Fax 705 435-2766 www.class.on.ca	Preschooler with developmental concerns who requires assistance to access day care/nursery school, family requires assistance with service coordination, funding applications, respite funding, mediator training

Teacher Program		& developmental programming Assist with transition to school				
Community Living Huronia Resource Teacher Program	Preschoolers age 3+ until school entry	Service Coordination Home visiting, parent education, developmental assessment. Assist with implementing therapy & developmental program. Assist with transition to school	Midland Penetanguishene Elmvale	Preschooler with delay in development or at risk of delay	705 527-6744 Fax 705 527-6744	Preschooler with developmental concerns who requires assistance to access day care/nursery school, family requires assistance with service coordination, funding applications, respite funding, mediator training
Domestic Violence/Shelters						
Green Haven Shelter	Women and Children requiring emergency shelter and/or counseling	Counseling for women affected by emotional and/or physical violence	Orillia	Women Ages 16 years and up with or without children	24 hour Crisis line 705 327-7319 1-888-285-6958	Women and their families who require support to deal with physical and/or emotional violence in the Orillia and surrounding area
Barrie Women and Children's Shelter	Women and Children requiring emergency shelter and/or counseling	Counseling for women affected by emotional and/or physical violence	Barrie	Women experiencing abuse	1-800-461-1716 Crisis Line 705 728-6300 Fax 705 728-1364	Women and their families who require support to deal with physical and/or emotional violence in the Barrie and surrounding area

ii. Appendix 2 - Where to Go for Help?

The following contacts may be helpful when searching for Information about available Services and Contact information for both York Region and Simcoe County:

www.ctn-simcoeyork.ca Children's Treatment Network (CTN) website which features CTN contact information as well as providing direct links to Network partner websites. You can also call the Children's Treatment Network at **1-866- 377-0286**. For

general information please ask for Information and Referral. To make a referral for services please ask to speak with a Service Navigator.

For York Region

www.region.york.on.ca York Links, an information directory of services available in York Region. Provides description and contact information. The number to call is

905-830-4444 ext. 2151 or toll free **1-877 464-9675**

For Simcoe County

www.211SimcoeCounty.ca 211 Simcoe County is an information Directory for the Simcoe County area. Callers from York Region can Access Information about Simcoe County Services by calling **1-866-743-7818**. Callers from Simcoe County can dial 211.

iii. Appendix 3 – Definitions and Glossary Of Terms

Item	Definition
Access	Access is a coordinated intake and information service for all children and their families. It will coordinate intake for the agencies that sign-on as partners. Those agencies/sectors signing on will provide their own caseload definitions/priority/screening tools for navigation into the larger (system) access.
Accessibility	The degree to which a program or service can be reached and obtained by a consumer, regardless of age, gender, place of residence, language spoken, or multicultural background.
ABA/IBI	Applied Behavioural Analysis/Intensive Behavioural Intervention. Preschool Autism Program serves children with autism from birth to age six.
ABI	Acquired Brain Injury
Assistance to Children with Severe Disabilities (ACSD)	Financial assistance program to directly support families of children and youth with special needs; administered by the MCYS, helping offset some of the extraordinary expenses borne by families whose children need specialized equipment, services, etc.
Assistive Devices Program (ADP)	Financial assistance program administered by MOHLTC, to Ontario residents with long-term physical disabilities to obtain basic, competitively priced, personalized assistive devices appropriate for the individual's needs and essential for independent living.
Autism/PDD	The common term for a range of disabilities medically classified as pervasive developmental disorders (PDD). Symptoms are present from infancy, but not often recognized until age two or three, when the child fails to develop appropriate language and social skills.
Care	Primary needs of the individual are for care, support and "enabling", rather than cure (to distinguish from medical care).
Catchment	The geographic area in which all or a majority of an agency's clientele reside.
Care plan coordination	An organized system of service delivery to coordinate all important, pertinent information about a child with a disability or chronic illness and his/her family. Care coordinators can be parents, professionals, or paid or unpaid lay advocates who initiate, facilitate, orchestrate and organize access to and use of community services and resources. Care plan coordination permits enhanced coordination and supervision of care that may be carried out by a variety of service providers in several different locations. Case managers can be a part of the service provider agency, or independent of it. Case managers may also determine eligibility for service.
Coordination	Formal or clearly recognized informal, linkages between two or more entities. These entities can be components of an integrated system or can be component parts of two components or systems.

Item	Definition
Child and Family Team	<p>The Child and Family Team is the specific team of providers assigned to work with the child and family.</p> <p>Includes a Service Co-ordinator role.</p> <p>May include professionals from outside the region e.g. if brings specialty expertise).</p> <p>(This is the unique team that is composed specifically to meet the child and family's needs. It may have professionals from a single Partner agency or a mix of professionals from a variety of agencies or outside of the Simcoe and York. Each team is comprised of all the providers that "touch" the child and family)</p>
Child Care Special Needs Resourcing	Funded by Consolidated Municipal Service Managers and cost-shared with MCYS, funding provides for staff (resource teachers, early interventionists), equipment, supplies or services to support children with special needs in integrated childcare.
Child Care Enhancement	(Child Care) funding to support child care centers in ensuring access to child care for children with special needs
Child Welfare	Child protection services funded by MCYS under the Child & Family Services Act (CFSA).
Children's Treatment Centre (CTC)	CTCs are community-based organizations that provide service to children with physical disabilities and special needs. They vary in size and scope, but each provides physiotherapy and occupational therapy and speech language therapy as "core" services.
Community based	Services provided out of hospital, or by non-hospital providers.
CCAC	Community Care Access Centre
Community Development	The process of supporting community groups in: identifying their (health) issues, planning and acting upon their strategies for social action/social change, and gaining increased self reliance and decision-making power as a result of their activities.
Continuum of Care	A full range of flexible, effectively linked services from institutional care to home-based, community based care, including direct treatment, mediator and consultation models.
"Core" Services	14 rehabilitation services defined in the Long Term Care Act – Services commonly required to meet the specific needs of children with special needs and their families.
CTN Resource Leader (formerly Team Leader)	<p>The Resource Leader is a member of the local team who has the role of providing (CTN funded) resource and process leadership to the team. Activities and responsibilities of this role may include:</p> <ul style="list-style-type: none"> ➤ Meeting with host agencies to give and receive feedback on protocols and best practices. ➤ Identifying gaps within the teams and making recommendations to the Clinical Director ➤ Being the primary contact with host agency regarding facility and material support for service group of the members ➤ Linking with other Local Teams related to identifying need and sharing resources <p>The CTN resource leader provides system level organization (tracks CTN spending stats) at making sure that the geographic group is connected and communicating</p>
CTN Service Co-ordinator	<p>The CTN Service Co-ordinator is the primary contact for the family and acts within a guide role with families. He/she acts as a single point of contact for a family, helping the family to co-ordinate their care across all systems. It is expected that the Service Co-ordinator will have a broad knowledge of the service system, and in particular services for children with complex needs.</p> <p>Host agencies or families themselves may perform this role.</p>
CTN Service - Principles	<p>All CTN funded services must be:</p> <ul style="list-style-type: none"> ➤ Accessible across the factors of: location, language, hours, mandate for eligibility, and seamlessness (all providers work together) ➤ Comprehensive: provide the full range of service that child might need, for the appropriate length of time (as a system, cooperating agencies ensure access to the full range of services from the universal to the most complex –G Brown Funnel) ➤ Integrated: offer seamless, coordinated services that provide all the pieces that the family wants/needs, without contradiction/duplication. Provide services in a single work-plan with a unified strategy around the plan ➤ Community based, strengths based, mutual aid based and normalized settings: (community based) as much as possible. (Avoid professional based system) (Consider: mutual aid/self help groups for parents by parents, recreation, etc.)

Item	Definition
<p>CTN Services – Definitions (based 2002 Report)</p>	<p>Services to clients may be provided on an individual or group basis and are planned for in collaboration with clients and families. Consultation and/or training may be made available to parents and other caregivers. These services can be provided in various locations including: at the centre, satellites, in the client are home and nursery/preschool/school.</p> <p>Occupational Therapy - The practice of occupational therapy is the assessment of function and adaptive behaviour, and the treatment and prevention of disorders that affect function or adaptive behaviour to develop, maintain, rehabilitate or augment function in the areas of self care, productivity and leisure. It also includes training others to address a child's needs and/or achieve service goals and providing and/or assisting in the acquisition of prescribed/specialized equipment, supplies or goods.</p> <p>Physiotherapy - The practice of physiotherapy is the assessment of physical function and the treatment, rehabilitation, and prevention of physical dysfunction, injury or pain to develop, maintain, rehabilitate or augment function or to relieve pain. It also includes training others to address a child's needs and/or achieve service goals and, providing and/or assisting in the acquisition of prescribed/specialized equipment, supplies or goods.</p> <p>Speech — Language Pathology Services - The practice of speech — language pathology is the assessment of speech and language functions and the treatment and prevention of speech and language dysfunctions or disorders to develop, maintain, rehabilitate or augment oral motor or communication function. It also includes training others to address a child's needs and/or achieve service goals and, providing and/or assisting in the acquisition of prescribed/specialized equipment, supplies or goods.</p> <p>Social Work - The discipline of enabling children and families to develop the skills and abilities necessary to optimize their functioning and thus reduce the risk of psycho-social breakdown.</p> <p>Services may include any of the following (this is not a comprehensive list):</p> <ul style="list-style-type: none"> ➤ counselling for parents and children; ➤ accessing appropriate community resources; ➤ training parents/siblings/child in skills geared to managing ongoing care plan coordination needs; and <p>community consultation and liaison.</p> <p>Psychology & Psychometry - The practice of psychology and psychometry includes the assessment of the cognitive, behavioural, educational and/or emotional status of children. Psychological assessment, individual or group psychotherapy, as well as consultation and training services may also be available.</p> <p>Audiology - Audiology services include testing a child's hearing, monitoring of middle ear problems and prescribing hearing aids and other listening devices.</p> <p>Nursing - The practice of nursing is the promotion of health, assessment, provision of care and treatment of health conditions by supportive, preventive, therapeutic rehabilitative means to attain or maintain optimal function.</p> <p>Seating - Seating services include the assessment and prescription of seating devices and wheelchairs and other mobility devices to provide comfort, facilitate function and mobility for those with long-term physical disabilities. These devices may be manual, powered or adapted.</p> <p>Orthotics/Prosthetics - Orthotic and prosthetic services provide children with custom made splints and braces which prevent deformity and in some cases enable the client to walk independently. Prostheses (artificial limbs) are also provided to the amputee population.</p> <p>Augmentative Communications - Augmentative communication services include the provision of electronic and non-electronic communication aids for those children whose physical disabilities preclude functional spoken or written communication.</p> <p>Recreation Therapy - Recreation therapy services provide assessment and treatment services for children experiencing difficulty participating in leisure and recreation activities. The objective is to provide the children and their families with the skills, resources and opportunities necessary to pursue a healthy and independent lifestyle.</p> <p>Medical Services - Medical specialists offer diagnosis, assessment, consultation, counselling and appropriate medical management to clients and families.</p> <p>Technical Services - Technical services promote the use of computers and other adaptive devices for children with physical disabilities.</p> <p>Cleft Lip/Palate Dental Treatment Service - To help families of children and young adults with expenses related to correcting cleft lip/palate problems the Ministry of Health and Long-Term Care established the Cleft Lip and Palate Program. Through this program, the MOHLTC provides 75 per cent of the dental treatment by a certified specialist who is associated with correcting the cleft lip and/or palate. The service also covers 75 per cent of treatment costs of severe acquired (non-genetic) dental dysfunction for patients up to 22 years of age.</p> <p>The service covers the following dental services: prosthetics, orthodontics, dental orthopedics, dental consultations, infant orthopedics, feeding and swallowing therapy supervision, preventive dentistry — including endodontics (root canal) and periodontics</p>

Item	Definition
CTN Services – What the new funding supports	<p>Children who are supported by the CTN infusion of funds:</p> <ul style="list-style-type: none"> ➤ Children and youth who “need treatment” since they have “special needs that extend beyond those provided by single agency provider (e.g., those that provide a single discipline or function and those that provide multiple/integrated discipline and functions –EIS) and have special needs that require a level of intervention beyond the mandate of the service provider (agency). ➤ When the child’s needs are beyond scope of existing service provider and child is determined to be a CTN (level 4 or 5) client, the host (provider) is permitted access to the CTN envelop of funds to ensure that the front line staff provides treatment, receives mentoring or the support of specialty resources. (CTN funds are infused into the host funding, allowing the host the freedom to assign staff to provide the type and level of response that family needs). ➤ Certain host agencies may receive an envelop of CTN funds to self direct so as to not need to check with the CTN Resource Leader to access the money in a timely fashion. These host agencies would be expected to responsibly use funds to provide care plan and appropriate resources.
Developmental Disability	General term for a wide range of conditions resulting from many different causes. People with developmental disability seem to have limited ability to learn, or learn more slowly than the typical person, and have difficulty in meeting the social, educational, and vocational expectations of family and society.
Disability	Any restriction or lack of ability to perform an activity in the manner, or within the range, considered normal for a human being. A loss or reduction of functional ability and activity.
Dual Diagnosis	A term that refers to an individual with a developmental disability and mental health needs.
Early intervention service – Preschool	Early intervention services include: Infant Development, Resource Teachers or early interventionists, Therapy Programs (PT, OT, SLP) and other disciplines involved with children 0-6.
Early Years Centres, Ontario	Serving children from birth to age six. Services include early learning and literacy programs for parents and their children, programs to support parents and caregivers in all aspects of early child development, programs for new parents on pregnancy and parenting, links to other Early Years programs, outreach activities.
Enhanced Respite Program (MF)	Program administered with Special Services at Home, to assist families who have a medically fragile and/or technologically dependent child to purchase respite services. Eligibility is determined by CCAC.
Family	A self-identified group of two or more individuals whose association may or may not be through blood lines or law, but who function in a way that they consider themselves to be a family.
Family-Centered Care	A philosophy of care that recognizes and respects the pivotal and primary role of the family in the lives of children with special needs. It promotes normal patterns of living at home and in the community, and ensures that parents are partners in decision-making.
Family Support	Programs delivering a range of services such as parent peer contact and mutual support, education, counseling and mediation, care coordination and referrals to other resources.
Governance	The structure, power and composition of agency boards of directors – either individually or as a joint venture, which are ultimately accountable to funders and consumers for the operation of the agency or system of services.
Habilitation	The act or process of developing a skill to be able to function within a given environment.
Handicap	A disadvantage for a given individual, resulting from an impairment or disability, that limits or prevents the fulfillment of a role that is normal, depending on age, sex, social and cultural factors, for that individual.
Healthy Babies, Healthy Children Program	Funded by MOHLTC, Serving children from prenatal to age six, a risk screening and assessment program during pregnancy and postpartum to identify children who are at risk of poor social, emotional, cognitive and physical health outcomes; links those identified as “at risk” with appropriate services and supports and provides home visiting and care plan coordination.
Impairment	Any loss or abnormality of psychological, physiological, or anatomical structure or function.
Inclusion	The act or process of integrating individuals as equals into a group or activity.

Item	Definition
Infrastructure	The organizational arrangements and processes that together provide a basic foundation for the system.
Interface	Ways and means that components of related services (health, education, social, support) come together or interact with one another; the point of contact between two components or systems. There may be a gap between the components or systems, or an overlap, or their boundaries may just touch each other.
Infant Development	The Infant Development Program is an in-home early intervention program generally for families of children between the ages of 0 to 3 years of age, who are at risk of developmental delays.
Integration (Service or system)	"Integrated" refers to the concept that a given service is part of a larger whole. For example, a number of types of service could come under one administrative entity or be part of a coalition of services. The fact that the parts are components of a larger entity means that they are integrated within that entity, e.g. a network of organizations that provides or arranges to provide a coordinated continuum of services to a defined population and is willing to be held accountable for outcomes.
Key Informant	A Key Informant is someone from the local team (e.g., the Service Coordinator) or perhaps the CTN Resource Leader who liaises with the Children's Mental Health (CM) sector. Key informants link the child and family team to CMH system for the few CHM/CTN dual sector kids. (The intention is to support parents struggling with children who have both a physical disability, and behavioural and/or Mental Health concerns at the Triple P 4 &5 levels. (It is believed that currently CTN dual diagnosis or multiple complex type children and youth have existing case managers who liaise with the Mental Health agencies.)
Local Team	The Local Team is the group of all potential providers in the geographic area. (alias the Existing Partner Group : describes the professionals that work in agencies like CCAC and its provider agencies, PSLP, EIS/ID/ED, IH, Children's mental health providers, developmental services (YSSN, Catulpa), children's case coordinator, school boards, and hospitals. These professionals represent agencies within York /Simcoe that currently support the CTN kids and we anticipate may be/become partners.
Levels of Care:	Primary Care: Provided by health care worker on client's first contact with the health care system – nurse, doctor, to restore or maintain functioning. Secondary Care: provided by a specialist health care professional, on referral from primary care, for specialized services. Tertiary Care: Care that provides highly specialized skills, technology and support services; usually provided in facilities serving a large region.
Long Term Care	A set of health, personal care and social services delivered over a sustained period of time to persons who have lost, or who never acquired, some degree of functional capacity, to assist them to manage as independently as possible.
MCYS	Ministry of Children and Youth Services
Medically Complex/Fragile	Children whose medical and/or physiological conditions combine to render them in need of ongoing medical intervention and monitoring, experience periods of exacerbation, and are at higher than average risk for health problems.
Multiply Handicapped	Individuals who have more than one illness or disability. The combination of disabilities renders their needs more acute and their care more complex.
Ontario Works	Social assistance programs
ODSP	Ontario Disability Support Program
Outreach	Services that are provided to individuals in non-traditional or isolated settings at home or in the community.
Palliative Care	The combination of active and compassionate therapies intended to comfort and support the person and family who are living with a life-threatening illness, at any time during the illness and bereavement periods.
Parent	A natural or foster parent, another member of the family (a primary care giver for the child with health condition(s), or a legal guardian
Personal Care	Care provided to fulfill the basic needs of the individual; e.g. assistance with activities of daily living – dressing, bathing, eating, toileting, etc

Item	Definition
Professional Services	Services provided by trained professionals, such as nursing, physiotherapy, occupational therapy, speech and language pathology, nutrition, social work, behaviour management. Services may be provided at home, in school, in the community or in the hospital.
Psychological Associate	Psychological Associate: has psychological training at a Masters level with specialized training to perform assessments and is registered with the College of Psychologists
Psychologist	Psychologists can make a diagnosis and is registered with the College of Psychology
Psychometrist	Psychometrist: has a BA in psychology and is trained to carry out psychological testing in a centre/hospital based environment under the direction of a psychologist.
Rehabilitation	Professionally directed, time-limited, services provided to improve physical and psychological conditions and to elevate, maintain or restore functional abilities to an optimal level.
Respite Care	A service whose main function is to relieve the family caregiver(s) for a specific period of time, while facilitating a positive and rewarding experience for the child.
Special Services At Home Funding (SSAH)	Financial assistance program administered by MCYS that provides individualized funding to help families support the developmental needs of children/youth with special needs.
Specialty Service Leader	Specialty Service Leaders are the key people within each team of specialty services, who will be responsible for: <ul style="list-style-type: none"> ➤ Receiving referrals for the specialty service ➤ Triaging the waiting list within their own Specialty Services Team ➤ Guiding decisions about service provision within the Specialty Service Team ➤ Being the primary contact for the child and family Service Coordinator regarding individual case issues
Specialty Service Teams	These services require a team of individuals with specific expertise that are provided as needed to enhance services currently available at the Local Team level. Specialty resources and services include: <ul style="list-style-type: none"> ➤ Augmentative Communication ➤ Diagnostic assessment ➤ Seating, mobility and equipment ➤ Feeding and swallowing ➤ Orthotics and prosthetics <p>These specialized resources are organized in a rational fashion (e.g. as team/clinic or sole consultant) and are available to support professional development (education/mentoring/modeling), to carry out direct specialized functions (assessment, prescription or consultation). When possible Child and Family Team members and partner agency providers will be trained and supported to develop expertise across the full range of specialty resources – however, it is expected that clients with complex needs will continue to need specialized expertise or credentials that are beyond the scope of practice/knowledge of some/many providers. (The role to provide specialty services, train/mentor and consult with providers with the goal of building capacity within the community within the area of specialized resources to the extent that it is possible)</p>
Technologically Dependent	An individual who requires the routine use of a medical device to compensate for the loss of a life sustaining body function, and requires daily, ongoing care and/or monitoring by trained personnel. (e.g. ventilator, oxygen, tube feeding etc).
Tertiary Services	These are agencies with recognized expertise that are usually located outside of York or Simcoe. Tertiary providers offer a level of assessment, consultation, multi-disciplinary or specialty services that CTN-SY and providers from within the local team are not able to provide. Tertiary providers may include: Bloorview Kids Rehab, Hospital for Sick Children, Geneva Centre.
Transdisciplinary	A philosophy of collective responsibility and accountability for service planning, care, management, training and delivery, across all involved in providing care for an individual.
Transitions	Services to support transfer of children and youth from acute care to home or community; preschool to school; school to adult services or independence.