

**Louise Paul, CEO, Children's Treatment Network of Simcoe York
2009 SYMPOSIUM Remarks
October 6, 2009**

- Good morning everyone
- I'm Louise Paul, CEO of Children's Treatment Network and I'm delighted to welcome all of you to our 3rd annual Symposium
- Like to start off on a personal note
- As some of you may know, I joined the Network almost one year ago and I've really been looking forward to today
- I can't think of a better way to celebrate my first anniversary than coming together with all of you for a great day of learning -- and a day of celebrating what we've all accomplished together
- For me, it's been an amazing year ... one filled with challenges, excitement and growth as I deepened my understanding of the Network and how we all work together
- I think what's touched me the most are the people who make up the Network. The parents, partners and professionals who are all deeply committed - and incredibly passionate - about improving outcomes for kids and families
- We all share a dream. We're all working to build a new Network system that connects us all together - so we can create one comprehensive plan of care for each child
- Over the past two years, parents and partners have built the foundation for this new system
- We've created the tools and mechanisms we need so that families and professionals from multiple organizations can work together as team, focused on each child's care

- And Partners are now in the process of starting to integrate and consolidate these tools and processes into their practice. Another important step toward realizing our dream of a single plan of care
- At the same time, we continue to bring more services closer to home for kids and families, and;
- Increase our ability to work together so we can provide more coordinated, integrated care
- When you are in the midst of large-scale systems change, it's often easy to lose sight of the great day-to-day progress we're making
- And it's really important that we not only learn together, but we also celebrate our progress and our accomplishments together
- So, I'd just like to take a moment to look back at what we've accomplished this past year and highlight how our Network is being noticed
- At last year's Symposium, SickKids Foundation publicly endorsed the Network's single plan of care system by presenting us with the 2008 Rotman Award
- It recognizes innovation in paediatric community care. And the Network is the first organization in Ontario to be recognized
- I have some exciting news about what has happened this year. We've been advised that the Network is a finalist for the 2009 IPAC Deloitte Public Sector Leadership Awards
- This Award is given to the public sector organization that has taken bold steps to improve Canada through advances that reflect:
 - Innovation
 - Shared vision
 - Effective collaboration
 - Partnerships and team building.

- The winner will be announced in November. So again, the work we are all doing to create a better system of care for kids and families is being acknowledged nationally
- One of our key areas of focus is to continue to bring more services closer to home for kids and families. During this past year:
- We introduced 4 new specialty services into the community. So now there are 9 critically needed services on our doorstep. And that means less travel time to Toronto for many families
- Despite economic and funding challenges, Network partners continued to provide over 3,000 kids with additional rehab services
- Supporting families with information and knowledge is a Network commitment. Parents and providers worked together to hold Information Sessions at a number of Local Team Sites
- These events focused on topics of most interest to families, like
 - Educational seminars on Financial Planning, and
 - Information Fairs about Recreation opportunities.
 - There were even Bikes & Trikes demonstrations and test drives
- Throughout the year, Network partners continued to work together to refine the single plan of care system so we can drive more integrated care to kids
- Working with partners, 4 pilot projects were launched to look at how to align single plan of care processes with school boards, with early intervention planning, and with developmental services processes
- This type of one-on-one work to consolidate and meld processes - with partners who drive key elements of the children's services system - is really important to our future
- It's the next step that will help us build momentum for delivery of an integrated single plan of care to our kids - at school, at home and at play

- At the same time, Network partners also expanded service capacity in Simcoe and York through training and professional development
- As a result, more professionals are better equipped to support kids and families needing service coordination, augmentative communications and feeding assessment and treatment. Also, there are now 25 professionals who can prescribe assistive mobility devices
- There were many more advances made last year - thanks to the dedication and hard work of everyone across the Network
- To get a fuller picture, take a look at the Results Highlights Report that is in your Delegates Kit
- And it's important to remember that all of this progress has been made in an environment of cost restraint
- So, we are making amazing progress. But we also need to remember that we are still very much a work **in** progress
- Our continued success hinges on our ability to work even more collaboratively together
- Going forward, there are many challenges that we need to address, from both families and professionals perspectives
- And there's lots more we need to learn about working together as a team
- What the literature tells us about integrating care is that high performing, multi-disciplinary teams are the cornerstone to improving outcomes for kids and families ... and to making system change work
- You can have all the tools and coordination you need, but if we're not functioning as a high performing team, we can't realize our dream

- And that's what today is all about. Raising the bar on our ability to work together interprofessionally, as equal partners of a team focused on the child and family
- What's really exciting is the response we've had to today's topic. Over 270 people registered for today's session. That's great news.
- It's clear that the opportunity to learn, interact and talk about teamwork and interprofessional practice is in high demand across the Network
- The not so great news is that we had to ask 70 people not to attend.
- We tried our best to include everyone, but Glenway just wouldn't go for erecting a tent in the parking lot!
- As you can see, we've put as many people in this room as Glenway would let us. There are over 200 parents and professionals participating today
- We're actually a little overcapacity here. So get chummy with your tablemates -- you'll be up close and personal with them throughout the day. And that's another way of saying there may be a long lunch line-up!
- And we will look for more ways to bring this kind of learning to everyone
- We're also thrilled with the amount of support the Symposium is receiving from partner organizations and the business community
- This year, 6 organizations have generously sponsored our Symposium. I'd like to thank:
 - Closing the Gap Healthcare Group - they have sponsored some of the speakers you'll hear today
 - Goldcare provided Breakfast, and
 - Your lunch is courtesy of School Specialty

- Allergan Canada and Impact Business Solutions are funding the child-care subsidy available to all of the parents attending today
 - And Healthtech Consultants are making sure we fuel up during our coffee break this afternoon
 - Also, make sure you visit the Information Fair in the Gilford and Bradford Rooms, right next door
 - You'll be able to meet with 13 exhibitors who provide special services, equipment and supports to kids with special needs
 - Around this room you can speak with 11 Network Teams who are working interprofessionally - and are providing a range of enhanced services in the community
 - They are all eager to show you their stuff and talk about their team experience
 - And during lunch and at the afternoon Nutrition Break we have some really great Draw Prizes to give-away, donated by 9 Network supporters
 - So, on behalf of everyone here today, I'd like to thank our sponsors, exhibitors and draw prize providers
 - Because of your wonderful support, we are able to all join together for this day of learning and discussion
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